

DEBIT CARD PROCESSING TURNAROUND

SERVICE	IPC PROCESSING	OBERTHUR PROCESSING
Daily processing – normal delivery turnaround	Data received at IPC is processed and transmitted to Oberthur the following business day by 9 am. (i.e. Data received Monday sent to Oberthur Tuesday 9 am)	Cards are mailed 1–2 days after transmission – normal delivery turnaround. (i.e. Wednesday or Thursday)
PULLS Special Handling PINS	Pulls are sent to Oberthur by 10:00 am (i.e. Tuesday 10 am) Pins are mailed 7 days after card data transmission to Oberthur. (i.e. the following Tuesday)	For Rush pulls, card is shipped the same day (i.e. Tuesday) For all other pulls – normal delivery turnaround. (i.e. Wednesday or Thursday)
Large Volume Files		Files with more than 1,500 records will require additional processing time. These files will be mailed in increments of 1,500 per day until all cards have mailed.